

Harmon Service Club Membership and Maintenance

Terms and Conditions

Effective Date: _____

1. Parties; Contractor Information; Program Overview

These Terms and Conditions govern enrollment in the Harmon Service Club membership and maintenance program offered by **Harmon Electric, Inc.**, an Arizona contractor licensed as **ROC 134789**, doing business as **Harmon Solar** or **Harmon Service** (“Harmon,” “Company,” “we,” “us,” or “our”), to the customer identified in the enrollment form (“Customer,” “you,” or “your”).

The Harmon Service Club is a membership program for monitoring support, routine maintenance, panel cleaning where included, scheduling benefits, and discounts on eligible separately approved service work. Except as expressly stated in a separate written estimate or agreement signed or electronically accepted by the Customer, Harmon Service Club membership is not a warranty, service contract, insurance policy, guarantee of system performance, or promise to repair or replace failed equipment.

2. Key Definitions

“Service Address” means the single property address identified in the enrollment form. Membership benefits apply only to that Service Address.

“Covered Equipment” means the electrical, solar, battery, EV charging, or related equipment at the Service Address that Harmon agrees in writing to inspect, monitor, clean, or maintain under the selected plan. Covered Equipment does not include roof structures, roofing materials, waterproofing systems, third-party equipment, utility-owned equipment, communications networks, or equipment that is outside Harmon’s license, access rights, or written scope.

“Monitoring Services” means Harmon’s review of available data, alerts, or reports from customer-authorized third-party portals, utility portals, manufacturer portals, or equipment interfaces, subject to platform access, credential authorization, data availability, system compatibility, connectivity, and third-party platform functionality.

“Tune-Up” means a routine visual and functional maintenance visit within the selected plan scope. A Tune-Up may also be referred to as a “tune up,” “system inspection,” “annual inspection,” or similar term in Harmon marketing, scheduling, or service communications. A Tune-Up is not a repair guarantee, code compliance inspection, engineering inspection, roof inspection, safety certification, insurance inspection, utility inspection, or promise that all defects or hazards will be discovered.

“Panel Cleaning” means routine cleaning of accessible solar panels under reasonable site, roof, weather, water, and safety conditions, subject to system size, roof pitch, roof material, equipment access, water availability, and other limitations in these Terms.

“Excluded Work” means any work, service, material, diagnostic service, inspection, permit, engineering, repair, replacement, code upgrade, claim administration, disposal, or condition excluded by these Terms or outside the selected plan.

“Membership Year” means the twelve-month period beginning on the enrollment date or annual renewal date, as applicable.

“Third-Party-Owned System” means a solar, battery, EV charging, or related system owned, leased, financed, operated, monitored, or controlled by a person or company other than Customer, including under a lease, power purchase agreement, financing agreement, or similar arrangement.

3. Eligibility; Pre-Enrollment Inspection; Customer Representations

Enrollment is available only for residential customers at the Service Address unless Harmon accepts a commercial, multifamily, rental, nonprofit, or other nonresidential property in a separate written addendum.

Harmon may require a pre-enrollment inspection, remote monitoring review, photograph review, customer questionnaire, or other eligibility verification before accepting enrollment or before performing any included service. Harmon may decline enrollment, impose additional conditions, exclude equipment or conditions, require a separate estimate, or cancel membership if the system or site is unsafe, inaccessible, unpermitted, improperly installed, subject to ownership or access restrictions, outside Harmon’s license or written scope, or otherwise unsuitable for the selected plan.

By enrolling, Customer represents that Customer owns the Service Address or has legal authority from the owner, landlord, tenant, HOA, system owner, lender, lessor, utility, or other necessary person to enroll, grant access, provide monitoring credentials, authorize communications, and permit Harmon to perform the selected services.

If the system is a Third-Party-Owned System, Customer must disclose that fact before enrollment and must provide authorization from the system owner or other controlling party if required. Such authorization may be provided in writing, electronically, or through any other method Harmon accepts in its discretion. Harmon may refuse to work on a Third-Party-Owned System or limit service to monitoring support, visual review, cleaning, or other activities that do not interfere with ownership, warranty, lease, power purchase, financing, or operational restrictions.

4. Plan Options, Pricing, and Benefits

Customer may enroll in one of the following plans. Prices are exclusive of applicable taxes, governmental charges, payment-processing charges where lawfully imposed, and customer-approved additional fees, unless the enrollment form expressly states otherwise.

Plan	Price	Included Benefits	Important Limits
Monitor	\$8.99 per month or \$98.89 per year	Monitoring Services, periodic review of available alerts or data, and customer notifications when Harmon identifies a material issue.	No included Tune-Up, Panel Cleaning, repair, parts, labor, diagnostic visit, performance guarantee, emergency dispatch, outage prevention, production-loss reimbursement, manufacturer warranty processing, permit work, or code upgrade.
Maintain	\$19.99 per month or \$219.89 per year	Monitor benefits plus one annual Tune-Up scheduled during the applicable Membership Year.	The Tune-Up is maintenance only and does not include panel cleaning, repairs, replacement parts, permits, engineering, manufacturer warranty claims, utility interconnection work, roof work, code upgrades, or production-loss reimbursement.
Clean	\$39.99 per month or \$439.89 per year	Maintain benefits plus one Panel Cleaning scheduled during the applicable Membership Year.	Cleaning covers up to 40 panels unless otherwise stated in writing. Additional fees may apply for larger systems, difficult access, steep roofs, fragile or unsafe roof surfaces, water limitations, excessive soiling, safety issues, special equipment, travel, or

			other site-specific conditions.
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Annual pricing is billed as a one-time charge unless the enrollment form states a different lawful billing structure.

Harmon may offer promotional discounts, bundled pricing, coupons, rebates, or plan credits only if the offer clearly states the price, duration, renewal price, material limitations, expiration date, cancellation method, and whether any promotional price converts to a different recurring price after the promotional period.

5. Scope of Included Services

Monitoring Services are limited to review of available information from systems, portals, or data sources to which Customer has provided access or authorization. Harmon does not control third-party platforms and does not guarantee uninterrupted monitoring, alert delivery, data accuracy, internet connectivity, Wi-Fi connectivity, cellular connectivity, portal uptime, utility data availability, or manufacturer reporting functionality.

Monitoring Services do not guarantee detection of every fault, prevention of damage, prevention of energy loss, emergency dispatch, or any particular production, savings, offset, rebate, incentive, or net-metering result. Customer remains responsible for reviewing bills, monitoring system status, and promptly reporting concerns.

A Tune-Up may include routine visual review, basic operational checks, accessible equipment review, review of visible wiring and labels, review of available monitoring information, and customer recommendations within the selected plan scope. A Tune-Up does not include destructive testing, thermal imaging, engineering analysis, roof inspection, leak diagnosis, production modeling, utility billing analysis, code compliance certification, warranty administration, repairs, replacement parts, or any work requiring a permit unless Harmon agrees in a separate written estimate.

Panel Cleaning is limited to routine cleaning of accessible solar panels under conditions Harmon determines are safe and reasonable. Harmon may refuse, reschedule, or limit cleaning because of weather, wind, heat, lightning, roof condition, roof pitch, roof material, fall hazards, lack of safe anchorage, lack of water access, locked gates, animal hazards, electrical hazards, fragile surfaces, third-party restrictions, or any other unsafe or unsuitable condition.

6. Exclusions; Pre-Existing Conditions

Unless expressly included in the selected plan or in a separate written estimate signed or electronically accepted by Customer, the Harmon Service Club excludes repairs, replacement parts, equipment replacement, repair labor, manufacturer warranty claims, diagnostic work beyond the selected plan scope, permits, or utility requirements, engineering, design, drawings,

interconnection work, code upgrades, trenching, concrete, drywall, paint, stucco, roof repairs, roofing materials, waterproofing, flashing, landscaping, and structural work.

The Harmon Service Club excludes pre-existing conditions, known issues, improper installation, unpermitted work, code violations, damaged wiring, failed breakers, failed inverters, failed batteries, failed modules, failed optimizers, failed monitoring hardware, utility-side issues, and conditions that existed before enrollment or before Harmon accepted the affected equipment in writing.

The Harmon Service Club excludes damage caused by weather, lightning, surge, fire, flood, animals, pests, vandalism, theft, casualty, roof leaks, structural issues, misuse, negligence, or third-party work.

The Harmon Service Club excludes internet, router, password, app, cellular, Wi-Fi, customer network, and third-party software issues except to the limited extent included in Monitoring Services.

The Harmon Service Club excludes hazardous materials, mold, asbestos, lead, remediation, pest remediation, unsafe access conditions, and any property category not accepted in writing.

Battery storage systems, EV chargers, generators, smart panels, load controllers, backup circuits, transfer equipment, main service panels, utility meters, and other electrical equipment are excluded unless the enrollment form or a written addendum specifically identifies them as included equipment. Even when included, work on such equipment is limited to the plan scope and does not include repair, replacement, programming, commissioning, manufacturer warranty administration, utility approval, load analysis, capacity upgrades, or emergency restoration unless separately agreed in writing.

7. Manufacturer Warranties; Third-Party Work; Third-Party-Owned Systems

Harmon does not warrant manufacturer products, utility service, third-party platforms, third-party workmanship, or equipment not installed or expressly accepted by Harmon in writing. Manufacturer or third-party warranties remain solely between Customer and the applicable manufacturer, installer, seller, lessor, owner, financing company, monitoring provider, or service provider.

Harmon may, but is not required to, assist Customer with a manufacturer warranty issue, third-party portal issue, system-owner issue, utility issue, or installer issue. Any such assistance is outside the included plan benefits unless expressly stated in the selected plan or a separate written estimate.

Customer may not claim membership benefits for work performed by third parties unless Harmon approved that work in writing before it was performed.

8. No Warranty, No Insurance, No Service Contract for Repair or Replacement, and No Performance Guarantee

The Harmon Service Club is a membership and maintenance program only. It is not insurance, a home warranty, an extended warranty, a service contract for repair or replacement, a maintenance bond, a guaranty fund, a prepaid repair plan, or a guarantee of system performance.

Any service, diagnostic visit, repair, replacement, equipment sale, code upgrade, warranty claim assistance, utility application, permit, engineering, roof work, waterproofing work, or project outside the selected membership benefits requires a separate written estimate or agreement.

Harmon does not guarantee any level of energy production, system uptime, utility savings, net-metering credit, battery performance, backup duration, EV charging speed, incentive eligibility, tax benefit, rebate, avoided cost, carbon offset, environmental attribute, or financial return. Harmon is not responsible for lost production, lost savings, utility charges, demand charges, rate changes, interconnection delays, export limitations, curtailment, shading, soiling, weather, equipment degradation, utility outages, third-party platform errors, or monitoring data errors, except to the limited extent liability cannot be limited by applicable law.

9. Roof, Structural, and Water-Intrusion Limitations

Harmon Service Club membership does not include roof inspection, roofing services, waterproofing, leak detection, structural analysis, engineering, roof repair, flashing repair, underlayment repair, tile replacement, membrane repair, or warranty of any roof or structure.

Customer is responsible for identifying and disclosing known roof leaks, roof damage, structural issues, water intrusion, prior repairs, brittle roofing, fragile tiles, foam roof concerns, membrane conditions, attic conditions, pest issues, and other site conditions that may affect service.

Harmon may decline or reschedule service if roof, attic, electrical, structural, ladder, anchorage, weather, animal, or site conditions present safety risks or risk of property damage.

10. Code, Permits, Utility Interconnection, and Authority Having Jurisdiction Requirements

Included membership services do not include permits, inspections, engineering, design, drawings, utility applications, interconnection agreements, utility approvals, code upgrades, service panel upgrades, grounding or bonding upgrades, rapid-shutdown upgrades, labeling upgrades, relocation work, or AHJ-required corrections unless Harmon agrees in a separate written estimate.

If Harmon identifies a condition that may require a permit, utility approval, AHJ inspection, engineering review, licensed trade work, or code correction, Harmon may stop work, recommend corrective action, or provide a separate written estimate. Customer is responsible for approving and paying for any additional work not included in the selected plan.

11. Customer Responsibilities; Site Access; Safety

Customer must keep payment information current; provide safe and reasonable access to equipment, roof, panels, gates, attic, garage, utility areas, electrical panels, meters, monitoring portals, and related areas; secure pets; disclose known hazards; and obtain HOA, landlord, tenant, utility, system-owner, financing-company, or other third-party approvals when required.

Customer must promptly notify Harmon of known issues, alarm conditions, abnormal utility bills, equipment damage, roof leaks, water intrusion, electrical conditions, battery alarms, EV charger issues, utility outages, monitoring failures, or safety concerns.

Customer must provide a safe work environment and must not require Harmon personnel to enter unsafe areas, disturb hazardous materials, work near aggressive animals, use unsafe ladders or surfaces, access energized equipment beyond the agreed scope, or perform work in conditions that Harmon determines are unsafe. Harmon may refuse, suspend, or reschedule any service when Harmon determines that work cannot be performed safely or lawfully.

12. Scheduling; Priority Service; Expiration of Unused Benefits

Included Tune-Ups and Panel Cleanings must be scheduled during the applicable Membership Year and do not roll over unless Harmon expressly agrees in writing.

Harmon may initiate scheduling near the end of a Membership Year, but Customer remains responsible for cooperating with scheduling and providing safe access.

Scheduling is subject to technician availability, weather, access, safety, parts availability if applicable, system status, permitting requirements, utility requirements, and conditions outside Harmon's control.

The Harmon Service Club provides priority scheduling only if the selected plan or enrollment form expressly says so. Priority scheduling does not guarantee same-day, next-day, emergency, after-hours, weekend, outage-response, or storm-response service.

13. Billing Authorization; Electronic Payment Authorization

Customer agrees to pay for the selected plan by credit card, debit card, ACH, or another payment method accepted by Harmon.

Customer authorizes Harmon and its payment processor to charge the payment method on file for all amounts due, including membership fees, applicable taxes, and customer-approved additional fees.

Monthly fees are charged automatically each month on or about the enrollment date. Annual fees are charged at enrollment and at each annual renewal date unless canceled before renewal.

If payment fails, Harmon may re-attempt the charge, request a different payment method, suspend benefits, and cancel membership after notice.

For ACH payments, Customer authorizes Harmon and its payment processor to initiate recurring electronic debits from the designated account in the amount and frequency disclosed at

enrollment, plus applicable taxes and approved additional fees. Customer may revoke ACH authorization by using any cancellation or payment-revocation method Harmon makes available, but revocation does not affect charges already submitted or amounts owed for services already performed.

14. Automatic Renewal; Renewal Notices; Consent Records

Monthly memberships renew automatically each month, and annual memberships renew automatically each year, unless Customer cancels before the renewal date.

Before enrollment, Harmon shall present the automatic renewal terms clearly and conspicuously, including the selected plan, price, billing frequency, renewal date or renewal interval, cancellation method, and Harmon contact information.

After enrollment, Harmon shall provide a confirmation or acknowledgment that includes the selected plan, price, renewal schedule, cancellation instructions, Harmon contact information, and a copy of or link to these Terms.

For annual memberships, Harmon shall send a renewal reminder before the annual renewal charge when required by applicable law or when otherwise adopted as Company policy.

Harmon shall retain records of Customer's enrollment, affirmative consent to recurring billing, automatic renewal disclosure, electronic signature or acceptance, plan selected, price, billing frequency, cancellation requests, renewal notices, and material changes to the plan or price.

15. Cancellation; Refunds; Three-Day Cancellation Notice for Door-to-Door or Off-Premises Sales

Customer may cancel membership at any time by using the phone number, email address, online portal, account page, written notice address, or other cancellation method Harmon provides.

Cancellation requests must be received before the renewal date to prevent the next renewal charge. Monthly benefits continue through the end of the current monthly billing period and then stop. Annual benefits continue through the end of the current annual term and then stop.

Fees already paid are nonrefundable except where required by applicable law, where Harmon states a different refund policy in writing, or where Harmon cancels membership without cause and applicable law or Harmon's policy requires a refund.

Cancellation does not cancel amounts already due for services performed, customer-approved additional fees, or unpaid invoices.

If enrollment occurs at Customer's residence, at another location away from Harmon's regular place of business, or through a transaction subject to home solicitation or cooling-off rules, Harmon shall provide any required notice of cancellation and cancellation form, and Customer may have the right to cancel within the applicable statutory cancellation period without penalty. If Customer timely cancels under an applicable cooling-off right, Harmon shall provide any refund required by law.

Early Cancellation Recovery Fee. If Customer is enrolled in the Maintain or Clean plan and cancels membership before completing twelve (12) consecutive months of paid membership, and Harmon has already performed a Tune-Up or Panel Cleaning during that period, Harmon may charge Customer an early cancellation recovery fee equal to the lesser of (a) the reasonable retail value of the Tune-Up or Panel Cleaning already performed, as stated on Harmon's then-current published service price list, or (b) the total remaining monthly fees that would have been due through the twelfth month of membership. Customer authorizes Harmon to charge the early cancellation recovery fee to the payment method on file. This provision does not apply to cancellations made during any statutory cooling-off period, cancellations required by applicable law, or cancellations by Harmon without cause.

16. Additional Fees; Taxes; Price Changes

Some services may require additional fees based on system size, roof pitch, roof material, access, travel distance, locked gates, required special equipment, excessive soiling, animal waste, safety conditions, water availability, hazardous conditions, utility requirements, permits, or other site-specific factors.

Harmon will disclose additional fees at scheduling or before performing the affected service, and Customer must approve them before the additional service is performed.

Solar systems over 40 panels may require an additional cleaning fee.

Customer is responsible for applicable transaction privilege tax, sales tax, use tax, municipal tax, regulatory charges, governmental fees, permit fees, inspection fees, utility fees, and other taxes or charges imposed on taxable goods or services, except to the extent Harmon is required by law to collect and remit them or the enrollment form states that they are included in the price.

Harmon may update plan features, pricing, and these Terms from time to time. If a change affects Customer's billing amount or materially reduces plan benefits, Harmon will provide notice before the change takes effect as required by law, and Customer may cancel before the change applies.

17. Privacy; Monitoring Data; Cybersecurity

Customer authorizes Harmon to access, receive, review, store, use, and process available monitoring data, equipment data, system alerts, photographs, service records, utility information provided by Customer, and related information reasonably necessary to provide the selected plan, administer billing, schedule service, communicate with Customer, improve service quality, comply with law, and protect rights, property, and safety.

Customer is responsible for providing accurate credentials, permissions, access links, portal invitations, utility authorizations, and contact information. Customer should not provide Harmon with passwords unless Harmon's secure process specifically requires them. Harmon may require Customer to use manufacturer-authorized or portal-authorized access methods where available.

Harmon will use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information Harmon receives. Harmon does not guarantee that third-party platforms, manufacturer portals, utility portals, customer networks, internet service, Wi-Fi,

cellular service, email, SMS, or other communications will be uninterrupted, error-free, or secure.

Harmon may share information with payment processors, scheduling providers, monitoring platforms, subcontractors, manufacturers, utilities, professional advisers, insurers, regulators, or other service providers as reasonably necessary to provide the selected plan, process payments, comply with law, or protect rights and safety. Harmon will not sell Customer's monitoring data as part of the Harmon Service Club unless disclosed in a separate privacy notice or consent.

18. Communications; TCPA, CAN-SPAM, and Marketing Consent

Customer authorizes Harmon to contact Customer by phone, email, text message, mail, portal notice, or in-app message about enrollment, billing, renewals, scheduling, monitoring alerts, service recommendations, cancellation, and related program matters.

Transactional or service-related communications may be sent as permitted by law even if Customer opts out of marketing communications.

Marketing calls, texts, emails, and automated communications require any consent, opt-out process, identification, and unsubscribe mechanism required by applicable law.

Harmon contact information for program communications, cancellation, and opt-out requests is [service phone], [service email], and [company mailing address].

19. Electronic Contracting; Electronic Signatures; Records

Customer agrees that these Terms, enrollment forms, recurring payment authorizations, renewal notices, cancellation confirmations, service estimates, invoices, disclosures, and other records may be provided electronically where permitted by law. Customer agrees that electronic signatures, checkboxes, click-through acceptance, typed names, portal acceptance, email acceptance, and other electronic records may have the same effect as handwritten signatures where permitted by law.

Customer must maintain a valid email address and telephone number for electronic records and notices. Customer may request a paper copy of these Terms or any electronic authorization by contacting Harmon at the contact information provided in the enrollment form.

20. Environmental, Disposal, and Hazardous Materials

Harmon Service Club membership does not include removal, hauling, recycling, disposal, or handling of solar modules, batteries, inverters, optimizers, racking, electrical equipment, hazardous materials, universal waste, electronic waste, damaged batteries, fire-damaged equipment, or contaminated materials unless Harmon agrees in a separate written estimate.

If Harmon encounters suspected hazardous materials, damaged batteries, swollen batteries, fire damage, chemical leakage, pest contamination, mold, asbestos, lead, sewage, animal waste, or other unsafe or regulated conditions, Harmon may stop work and require Customer to retain an appropriately qualified contractor or service provider.

21. HOA, Property Access, Ownership, and Authority

Customer is responsible for obtaining all required HOA, landlord, tenant, property-owner, system-owner, lender, lessor, utility, or other third-party approvals required for Harmon to provide services.

Customer represents that Harmon's access to the Service Address, roof, equipment, monitoring portals, and related data will not violate any lease, power purchase agreement, financing agreement, HOA rule, utility rule, manufacturer rule, system-owner restriction, or third-party agreement. Harmon may require proof of ownership, authorization, or access rights before providing service.

22. Right to Decline, Suspend, Reschedule, or Terminate Membership

Harmon may decline, suspend, reschedule, or terminate service if conditions are unsafe, inaccessible, outside Harmon's scope, outside Harmon's license, subject to legal or permitting restrictions, subject to nonpayment, affected by abusive conduct, or otherwise unreasonable.

Harmon may terminate membership with notice and will provide any refund required by law or by Harmon's written policy.

23. Limitation of Liability; Damages Waiver

To the maximum extent permitted by law, Harmon is not liable for indirect, incidental, special, consequential, exemplary, or punitive damages, including lost energy production, lost savings, utility charges, lost incentives, loss of use, business interruption, inconvenience, or third-party claims.

To the maximum extent permitted by law, Harmon's total liability for any claim related to Harmon Service Club membership is limited to the membership fees paid by Customer during the six months immediately preceding the event giving rise to the claim.

The limitations in this section do not limit liability that cannot be limited by applicable law, including liability for willful misconduct, fraud, bodily injury caused by negligence, or other liability that applicable law does not allow Harmon to limit.

Nothing in these Terms waives any nonwaivable rights Customer may have under applicable consumer-protection, contractor-licensing, warranty, electronic contracting, payment authorization, or other laws.

24. Dispute Notice; Opportunity to Cure; Governing Law; Venue

Before filing a claim, Customer must provide written notice describing the issue and allow Harmon a reasonable opportunity to inspect and cure, except where applicable law does not permit such a requirement or where emergency relief is necessary.

These Terms are governed by the laws of Arizona, unless another law is required by applicable consumer-protection law.

Venue for disputes shall be in the county where the Service Address is located or where Harmon's principal Arizona office is located, unless applicable law requires otherwise.

25. Assignment; Transferability

Membership applies only to the Service Address and is not transferable to another property.

If Customer sells the property, membership may transfer to the buyer only with Harmon's written approval, updated customer and buyer contact information, confirmation of authority to access monitoring portals and equipment, and an accepted payment method.

Harmon may assign these Terms in connection with a sale, merger, reorganization, financing, transfer of assets, or other business transaction involving Harmon's business.

26. Entire Agreement; No Verbal Promises; Advertising Controls

These Terms, the selected plan description, the enrollment form, any recurring payment authorization, any required cancellation notice, and any written addendum signed or electronically accepted by Customer and Harmon are the entire agreement for Harmon Service Club membership.

Customer is not relying on any verbal statement, advertisement, text message, sales presentation, proposal, savings estimate, monitoring alert, website statement, or representation not included in writing in these Terms or an applicable written addendum.

If any advertisement, sales script, proposal, call recording, website, email, text, or oral statement conflicts with these Terms, these Terms control unless a later written agreement signed or electronically accepted by both parties expressly modifies them.

27. Severability; Waiver; Survival

If any provision of these Terms is found invalid, unlawful, or unenforceable, the remaining provisions will remain in effect to the maximum extent permitted by law. Harmon's failure to enforce a provision is not a waiver of Harmon's right to enforce that provision later.

Sections concerning payment obligations, exclusions, no warranty, no insurance, no performance guarantee, privacy and data, communications, limitations of liability, dispute resolution, governing law, venue, taxes, and any other provisions that by their nature should survive will survive cancellation, expiration, or termination of membership.

28. Customer Acknowledgment, Plan Selection, and Signature

By signing or electronically accepting below, Customer acknowledges and agrees that Customer has reviewed these Terms, selected the plan and billing option below, authorizes recurring charges to the payment method on file until cancellation, understands that monthly plans renew monthly and annual plans renew annually unless canceled before the renewal date, and understands that Customer may cancel using the cancellation methods Harmon makes available.

Customer separately acknowledges that the Harmon Service Club is not a warranty, service contract for repair or replacement, insurance policy, or performance guarantee.

Field	Response / Selection
Plan Selected	☐ Monitor ☐ Maintain ☐ Clean
Billing Option	☐ Monthly recurring ☐ Annual recurring
Customer Name	_____
Service Address	_____
Phone	_____
Email	_____
Cardholder Name	_____
Last 4 Digits of Card or Account on File	_____
Customer Signature or Electronic Acceptance	_____
Date	_____
Harmon Representative	_____
Date	_____
Separate Customer Initials for Automatic Renewal Authorization	_____
Separate Customer Initials for No Warranty / No Insurance / No Repair Coverage Acknowledgment	_____
Separate Customer Initials for Electronic Communications and Records Consent	_____
Separate Customer Initials for Marketing Text or Email Consent, if obtained separately	_____

29. Required Notices and Company Information

Harmon legal entity name: Harmon Electric, Inc.

Arizona Registrar of Contractors license number and classification: ROC 134789

(R-11 Electrical)

Business address: _____

Service phone: _____

Service email: _____

Cancellation email or portal: _____

Payment processor or merchant descriptor: _____

Applicable privacy notice URL: _____

Home solicitation cancellation notice attached, if applicable: ☐ Yes ☐ No ☐ Not applicable